



Policy#	1304		
Policy Name	Residential Meter Policy		
Department	Utility Services and Operations		
Policy Owner Title	Assistant General Manager General Superintendent		
Creation Date	12-13-2021	Issue Date	12-13-2021
Resolution#	2224-21	Date Adopted	12-13-2021
Approval Authority	Board of Commissioner		
Policy Directive Required?	No		

RESIDENTIAL METER POLICY

I. PURPOSE

The District's *Residential Meter Policy* is part of a maintenance strategy designed to ensure that the utility system remains up-to-date and cost effective for our customers. In its continuing efforts to achieve this goal the District must occasionally upgrade its electric and water meters to new technology.

II. METER MAINTENANCE STRATEGY

The District's existing metering system has been evaluated based on rapidly changing industry trends and significantly reduced costs of implementation. A comprehensive meter strategy has been adopted within existing budget constraints that will allow for accurate and timely meter reading, reduced labor costs, better outage response and diagnostics, alerts to potentially dangerous situations, and enhanced voltage optimization and CVR potential. This strategy also positions the District to be ready for future technology advances and needs, including potential time of use rate. Staff shall annually validate technical, operational and financial performance of the District's Meter Strategy and associated project(s).

A. OPT-OUT

Customers who prefer not to have an advanced meter on their property may **request to** opt out of the installation. In such cases, upon the request of the account holder, the District shall install a **non-transmitting digital** meter, unless the customer is ineligible to opt-out per section II.A.4 of this policy. ~~without remote read capabilities, such as an electromechanical (analog) or digital meter.~~

1. The District shall schedule meter reads for those customers who opt out to occur every other month. An estimated billing shall be produced on the non-read months.

2. For opt-out customers with multiple electric meters, or with both a PUD electric and water meter, the opt-out fee shall be assessed per service address, provided that the same account holder is named on all accounts.
3. The District's Schedule of Deposits and Charges shall state all customer deposits and charges associated with opting out of the installation of an advanced meter. The deposits and charges for the District-read program shall be reviewed by the Commission on an annual basis as part of the District's annual review of its Schedule of Deposits and Charges and Electric Line Extension Unit Prices. In connection with that review, District staff shall report the number of opt-out customers, the actual costs associated with each opt-out program, and such other information as the Commission may request.
4. The opt-out program is not available for the following:
 - i. Customers that participate in services or optional rates that require advanced metering (e.g. Net Metering and Pre-Pay);
 - ii. Customers that have tampered with the meter or cut the meter seal;
 - iii. Customers that have poly-phase service or are served by a demand meter;
 - iv. Customers that require disconnect for nonpayment;
 - v. Customers/Accounts enrolled in the Continuous Service program for landlords. Continuous service allows an account owned by a tenant to revert back into the landlord's name in the event of a vacancy;
 - vi. Customers that violate the **1201 - Facilities Access Policy**. For reference, the Facility Access Policy can be found at <https://clallampud.net/wp-content/uploads/2014/11/1201-district-facility-access-policy.pdf>