

April 2021

## IMPORTANT NOTICE REGARDING YOUR UTILITY BILL DISCOUNT



Dear Clallam County PUD customer,

On May 7, 2019, Governor Inslee signed into law the **Clean Energy Transformation Act (CETA)**. In accordance with **RCW 19.405.120**, all utilities in Washington State must design low-income discount programs to adhere to the requirements of this newly implemented law. As a result, we are redesigning the existing PUD discount program to satisfy the requirements of this new law. ***There is no action you need to take immediately***; this information is to notify you of this upcoming change and to be prepared to receive future correspondence with instructions on how to apply for low-income assistance for your utility account.

### How does this affect my PUD bill?

The District's current PUD Senior Citizen and Disabled Citizen monthly discount credits will end and Olympic Community Action will manage our **new more comprehensive** program. In a few weeks, we will begin contacting customers by mail and at that time you will have the opportunity to apply for a low-income discount on your utility bill through Olympic Community Action.

### Is there still a way to receive my discount?

You will have the option to apply for low-income assistance with Olympic Community Action. Upon approval of your application, assistance will be credited as one lump sum to your utility account instead of a monthly discount.

### What do I do next?

**No action is required of you right now.** If you currently are receiving a monthly discount you will receive a packet from Clallam County PUD with detailed instructions on how to apply for a low-income discount through Olympic Community Action. We will mail you an application and mailing envelope, and notify you of the date when your current monthly discount will end.

### Where can I get more information on CETA?

There is an overview of the Clean Energy Transformation Act available online on the Washington State Department of Commerce website: <https://commerce.wa.gov/growing-the-economy/energy/ceta/>

### Is there other low-income assistance available for my utility bill?

Yes, please see the reverse side for a list of local agencies that may be able to assist you in some way. This information is also available on our website at [www.clallampud.net](http://www.clallampud.net), under the mySERVICES tab, on the Assistance Programs page.

**Please contact Customer Service with questions.**

**Main Office Phone: 360-452-9771 / 844-239-0074**

**Email: [CustomerServiceInquiry@clallampud.net](mailto:CustomerServiceInquiry@clallampud.net)**

## **COUNTYWIDE UTILITY ASSISTANCE**

**OLYMPIC COMMUNITY ACTION (Several programs available): 360-452-4726 / Forks: 360-374-6193**

**SEQUIM COMMUNITY AID: 360-681-3731**

**ST. VINCENT DE PAUL PORT ANGELES: 360-457-5804**

**ST. VINCENT DE PAUL SEQUIM: 360-683-2112**

**MANNA (Port Angeles Only / Thursdays Only, 9:30am – 2:00pm): 360-457-3954**

**VETERANS ASSISTANCE: 360-417-2597**

## **OTHER ASSISTANCE AND AID PROGRAMS:**

**SENIOR INFORMATION AND ASSISTANCE (60 yrs and older): 360-452-3221 / Forks: 360-374-9496**

**LAURIDSEN TRUST FOUNDATION (For widows that own property): 360-457-1344**

**PORT ANGELES COMMUNITY SERVICES (DSHS): 360-565-2180 / 877-501-2233**

**HELP LINE – PENINSULA 211 (Health/Human resources): Dial 2-1-1**

### **TRIBAL ASSISTANCE PROGRAMS:**

- **LOWER ELWHA KLALLAM TRIBE: 360-452-8471**
- **JAMESTOWN S'KLALLAM TRIBE: 360-683-1109**
- **QUILEUTE TRIBE: 360-374-5185**
- **MAKAH TRIBE: 360-645-3254**

**FIRST STEP FAMILY SUPPORT CENTER: 360-457-8355**

**LOCAL AMERICAN RED CROSS: 360-457-7933**