



BUDGET PAYMENT PLAN

PUD #1 of Clallam County offers an Budget Payment Plan (or Average Payment Plan) to residential customers who have had an account with us at the same residence for at least one year (exceptions will be considered) and who have a zero balance at the time they wish to enroll in the Budget Payment Plan. We encourage you to enroll in this program in April–June as this will benefit you and your account the most.

- Pay the same amount every month, recalculated annually
- Helps pay winter bills by using a built-up credit accumulated through the summer
- Set up auto-pay for added convenience

Payment Calculation

The PUD will calculate your monthly payment based on your utility consumption during the past year, divided into 12 equal payments for the coming year. The monthly payments made on the account in the summer and fall are intended to help establish a credit balance leading to the higher-usage winter months. At the end of the 12 months, the goal is for the account balance to be zero.

Initial Budget Pay Setup; Best in Spring

The best time to begin Budget Pay is in the Springtime between April and June. You then pay more than your monthly bills through the Summer to build a credit, allowing you to pay less than your monthly usage in Winter months. You may join the Budget Pay program at any time, however in Winter months your monthly payment will be calculated from your six highest bills.

Annual Recalculation

Annually, in the spring, your utility account will be reviewed and your Budget Payment Plan amount. Your payment will go up if your utility consumption rose

in the previous year or will go down if your consumption decreased. If your account reaches the recalculation date with a balance owing, this balance will be rolled in to the next Budget Payment season. You may make extra payments toward your balance if you notify Customer Service first. If your account reaches the recalculation date with a credit, your next year's monthly payment will likely decrease.

Making Payments

While on the Budget Payment Plan, it is important that the exact amount of your payment is made every month by the due date. Even if there is a credit balance on the account, the Budget Payment needs to be made for this program to work for you. Delinquent or missed payments are subject to removal from the plan. Upon removal from the plan, the entire actual account balance will be due. PUD #1 of Clallam County reserves the right to recalculate an Budget Payment Plan account during the year if it determines the payments to be significantly out of line with the account's utility usage, policy changes or other unforeseen circumstances.

While on the Budget Payment Plan, you may set up automatic payments for extra convenience using the SmartHub program; visit us at www.clallampud.net.

Monitor Usage

Because the Budget Payment Plan is based on last year's usage, customers are encouraged to monitor their actual account balance and request an adjustment if it is not adequately meeting their needs.

Customers should contact PUD Customer Service with any questions or concerns regarding their account. Call for an account review at any time to be sure the program is working for you.