



# **LOW INCOME SENIOR/DISABLED CITIZEN DISCOUNT POLICY**

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## **Eligibility Requirements – Senior Discount**

1. A District “Application for Senior Citizen Discount” must be completed by each applicant. Every five years customers who received benefits under the Senior Citizen Discount Program may waive this requirement by submitting a signed statement indicating their eligibility and income status have not changed. The application form or alternative statement shall contain such affirmations as will carry out the purposes of RCW 74.38.070.
2. The applicant must be 62 years of age or older and must maintain his or her primary residence in the District’s service area.
3. The applicant and spouse or co-tenant living in the household must have a combined disposable income that does not exceed the income levels established in RCW 84.36.381(5).

## **Eligibility Requirements – Disabled Discount**

1. A District “Application for Disabled Citizen Discount” must be completed by each applicant. Every five years customers who received benefits under the Disabled Citizen Discount Program may waive this requirement by submitting a signed statement indicating their eligibility and income status have not changed. The application form or alternative statement shall contain such affirmations as will carry out the purposes of RCW 74.38.070.
2. The applicant must meet the eligibility requirements as outlined in RCW 74.38.070 and must maintain his or her primary residence in the District’s service area.
3. The applicant and spouse or co-tenant living in the household must have household income that does not exceed the income level established in RCW 70.164.020(6).

## **General Requirements**

1. The applicant is eligible for only one discount.
2. Utility service must be in the applicant’s name.

## **Discount**

1. The discount shall be administered to each eligible applicant based on the rate authorized in the District’s Deposits, Charges, and Rate Schedules.

## **Customer Ineligibility Appeal Process**

1. Any customer who has applied for a discount and who has received a Notice of Ineligibility (Notice) from the District shall have the right to request, in writing within ten (10) days of receipt of the Notice, a review of the District's decision by the District's Hearing Officer. The Hearing Officer shall review the District's decision within thirty (30) days of receipt of the request.
2. The Hearing Officer shall notify the District's Customer Service Manager of the recommended disposition of the appeal. The Manager, within five (5) days, shall then notify the customer of the final disposition of the appeal process.